

Privacy Policy for Royal Sky Club - Travel Agency Club Membership Program

Introduction

Welcome to Royal Sky Club, the Travel & Tour Agency Club Membership Program operated by Royal Sky Holidays. We value your privacy and are committed to protecting your personal information. This Privacy Policy outlines how we collect, use, share, and protect your data when you visit our website, club.royalskyholidays.com ("the Website"). By accessing or using our Website, you consent to the practices described in this Privacy Policy.

At Royal Sky Club Membership Program, accessible from <https://royalskyholidays.com/>, one of our main priorities is the privacy of our visitors. This Privacy Policy document contains types of information that are collected and recorded by the Royal Sky Club Membership Program and how we use it.

If you have additional questions or require more information about our Privacy Policy, do not hesitate to contact us.

This Privacy Policy applies only to our online activities and is valid for visitors to our website with regard to the information that they shared and/or collect in Royal Sky Club Membership Program. This policy is not applicable to any information collected offline or via channels other than this website.

Consent

By using our website, you hereby consent to our Privacy Policy and agree to its terms.

1. Information Collected

The personal information that you are asked to provide, and the reasons why you are asked to provide it, will be made clear to you at the Sky Point we ask you to provide your personal information.

If you contact us directly, we may receive additional information about you such as your name, email address, phone number, the contents of the message and/or attachments you may send us, and any other information you may choose to provide.

When you register for an Account, we may ask for your contact information, including items such as name, company name, address, email address, and telephone number.

We collect the following information from our Website visitors:

1.1 Personal Information

- Full Name
- Email Address
- Phone Number
- Aadhaar or Passport details
- Profile photo

1.2 Membership Details

- Membership Plan (Silver, Gold, Platinum)
- Referral Sky Points (500 Sky Points per referral)
- Referral Sky Points Validity: 24 months.

1.3 Sky Point Redemption Details

- To provide access to redemption options such as Cash, Redeem for Travel, and Sharing with Friends
- Users can redeem Sky Points only when they reach a certain limit such as a Silver member redeeming Sky Point when it reaches 15000 Sky Points. Gold member redeems Sky Point when it reaches 35000 Sky Points. And Platinum member redeems Sky Points when it reaches 50000 Sky Points.
- Each Membership has different Redemption policies :
 1. **Silver Membership:** Redeem option is only available when it reaches 15000 Sky Points.
cash withdrawal Amount: 10000
Redeem for Travel: 15000
Share with Friends: 5000 per person.
 2. **Golden Membership:** Redeem Sky Points only when it reaches 35000 Sky Points. cash withdrawal Amount: 15000
Redeem for Travel: 35000
Share with Friends: 5000 per person.
 3. **Platinum Membership:** Redeem Sky Points only when it reaches 50000 Sky Points. cash withdrawal Amount: 30000
Redeem for Travel: 50000
Share with Friends: 5000 per person.

Log Files

Royal Sky Club Membership Program follows a standard procedure of using log files. These files log visitors when they visit websites. All hosting companies do this and are a part of hosting services' analytics. The information collected by log files includes internet protocol (IP) addresses, browser type, Internet Service Provider (ISP), date and time stamp, referring/exit pages, and possibly the number of clicks. These are not linked to any information that is personally identifiable. The purpose of the information is for analyzing trends, administering the site, tracking users' movement on the website, and gathering demographic information.

Cookies and Web Beacons

Like any other website, Royal Sky Club Membership Program uses "cookies". These cookies are used to store information including visitors' preferences, and the pages on the website that the visitor accessed or visited. The information is used to optimize the users' experience by customizing our web page content based on visitors' browser type and/or other information.

2. Use of Collected Information

We use the collected information for the following purposes:

2.1 Membership Program

- To manage your membership account
- To award referral Sky Points to your account
- To provide access to redemption options such as Cash, Redeem for Travel, and Sharing with Friends

2.2 Website Management

- Provide, operate, and maintain our website
- Improve, personalize, and expand our website
- Understand and analyze how you use our website
- Develop new products, services, features, and functionality
- Find and prevent fraud

2.3 Communication

- To send you updates, offers, and promotional materials related to the Royal Sky Club
- Communicate with you, either directly or through one of our partners, including for customer service, to provide you with updates and other information relating to the website, and for marketing and promotional purposes
- Send you emails

3. Data Sharing

We may share your personal information in the following circumstances:

- With third-party payment processors to process payments for membership fees and redemptions
- With our internal team members and authorized personnel for managing your membership account and providing support services

4. Data Storage

Your data is stored securely on servers located in India. We take all reasonable measures to protect your information from unauthorized access, disclosure, alteration, or destruction.

5. Children's Privacy

Our Website is accessible to users of all ages, including children. However, we do not specifically target children as our primary audience. If you are a parent or guardian and believe that your child has provided us with personal information, please contact us at info@royalskyholidays.com, and we will take appropriate measures to remove the information from our records.

6. User Rights

We respect your rights regarding your personal information. You have the following rights:

6.1 Access and Rectification

You can request access to your personal information and make corrections to any inaccuracies.

6.2 Data Erasure

You can request the deletion of your personal information from our records.

6.3 Objection to Processing

You can object to the processing of your personal information for certain purposes.

7. Third-Party Services

We do not allow third-parties to access and process data on our Website, except for payment processing services. Please review the privacy policies of those payment processors for further information.

Royal Sky Club Membership Program's Privacy Policy does not apply to other advertisers or websites. Thus, we are advising you to consult the respective Privacy Policies of these third-party ad servers for more detailed information. It may include their practices and instructions about how to opt out of certain options.

You can choose to disable cookies through your individual browser options. To know more detailed information about cookie management with specific web browsers, it can be found on the browsers' respective websites.

8. Advertising Partner's Privacy Policies

You may consult this list to find the Privacy Policy for each of the advertising partners of the Royal Sky Club Membership Program.

Third-party ad servers or ad networks uses technologies like cookies, JavaScript, or Web Beacons that are used in their respective advertisements and links that appear on Royal Sky Club Membership Program, which are sent directly to users' browser. They automatically receive your IP address when this occurs. These technologies are used to measure the effectiveness of their advertising campaigns and/or to personalize the advertising content that you see on websites that you visit.

Note that Royal Sky Club Membership Program has no access to or control over these cookies that are used by third-party advertisers.

9. Changes to the Privacy Policy

We may update this Privacy Policy from time to time to reflect changes in our practices or for other operational, legal, or regulatory reasons. We will notify you of any material changes by posting the updated Privacy Policy on our Website with the "Last Updated" date at the top of the page.

10. Contact Us

If you have any questions, concerns, or requests regarding this Privacy Policy or the data practices of Royal Sky Club, you can contact us at:

Royal Sky Club Membership Program

Email: info@royalskyholidays.com

Address: Royal Sky Holidays
Pathuvana Building
No:32/637-S, 2nd Floor
University Signal Junction
Changampuzha Nagar P O
Kalamassery Cochin – 682 033

Please note that this Privacy Policy applies solely to information collected by our Website and does not cover information collected offline or through other channels. By using our Website, you acknowledge and agree to the terms of this Privacy Policy.